



Warranty Claims

Warranty Claim Form must be submitted by the property owner to IDEAL MANUFACTURING. 80 Bluff Drive, East Rochester, NY 14445 or info@idealfoundationsystems.com with the required documentation as noted below.

The Underpinning System or Products will be evaluated using a IDEAL MANUFACTURING Product Performance Inquiry (PPI), which may involve on-site inspection or return of a portion or all of the Underpinning system to IDEAL MANUFACTURING at Ideal Manufacturing's option. The failure of the Property Owner to allow such inspection or to return the requested Products will invalidate all warranties. If the Underpinning System or Products are found to be defective in material or workmanship, a Return Material Authorization will be issued by IDEAL MANUFACTURING and the return freight costs will be covered by IDEAL MANUFACTURING. This warranty does not include reimbursement for the expenses of evaluation, labor, removal or re-installation of the Products or Underpinning System, which costs are the responsibility of the Certified Installer, non-certified installer, or Property Owner.

Original Property Owner:

Present Property Owner:

Address of installation:

Date of Installation:

Certified Installer:

REQUIRED DOCUMENTS:

Copy of originally submitted Warranty Registration

Bill of Sale

A plan view showing underpinning system locations

Certified Installer's Certification Card

Certified Installer's installation warranty

Description of Claim (Please provide pictures):